

About NAAC®





is NAAC?

NAAC - the National Academy of Ambulance Compliance - is the national organization that provides education and certifications that address all facets of the ambulance revenue cycle, including billing, coding, documentation and compliance.

NAAC was formed by ambulance industry professionals with hands-on experience in EMS, billing, coding, compliance and law.



Does NAAC Embody?

NAAC certifications represent the industry's "Gold Standard of Excellence" in compliance, ethics and integrity in all facets of ambulance revenue cycle management - including billing, coding, documentation and compliance.

Call NAAC TODAY at 877-765-NAAC (6222)

NAAC's Commitment Statement

NAAC is committed to providing timely and relevant education to improve knowledge, accuracy and efficiency and to continue to raise the prestige of the ambulance billing, coding, documentation and compliance profession.





Was NAAC Founded?

Prior to the creation of NAAC, no organization addressed the need for education and certification programs specifically for ambulance industry revenue cycle management and compliance professionals. NAAC fills the need for national certifications in ambulance billing, coding, documentation, privacy and compliance. NAAC education provides a solid baseline of critical knowledge necessary for ambulance services to navigate the increasingly complex healthcare compliance environment.

In addition, NAAC continuing education courses keep ambulance industry revenue cycle management and compliance professionals up-to-date on the most vital and current industry trends and information necessary to stay ahead of the curve.





Certifications Does NAAC Offer?

NAAC provides premier training and education to ambulance billing, coding, compliance professionals and EMS practitioners through its 4 certifications:

- Certified Ambulance Coder® (CAC™)
- Certified Ambulance Compliance Officer™ (CACO®)
- Certified Ambulance Privacy Officer™ (CAPO®)
- Certified Ambulance Documentation Specialist™ (CADS®)

NAAC provides industry-specific training that gives each Ambulance Biller, Compliance Officer, Privacy Officer, or EMS Practitioner a solid baseline of critical knowledge necessary to become well-informed, conscientious, compliant and proficient in their profession.

NAAC-certified professionals maintain their competency through annual continuing education requirements. NAAC provides and accredits a wide range of continuing education programs throughout the year, both in classroom and online offerings.



Do I Become Certified?

Certification can be obtained in three convenient ways:

Online: Learn anytime! Access the courses 24 hours a day, 7

days a week from your office or the comfort of your home. A computer, the internet and an email address are the only requirements.

Self-paced: For students who prefer online learning instead of classroom learning. The online course is self-paced and is comprised of lessons, quizzes and the final exam. Students must complete the online course one year from date of first login.

Materials: Download and print all course materials directly from the NAAC Learning Management System.

Live: Interactive learning! Benefit from face-to-face interaction with expert instructors and professional colleagues. Training is conducted in various locations throughout the US each year. Complete the program in a few days and walk away with your certificate in hand.

Materials: Receive a custom binder complete with course materials. Final exam administered on the last day of training.

Hosted Live: Bring the training to you! Certify your staff inhouse by bringing the Live course(s) on-site to your facility. The Hosted Live option is available to any organization, company, group or association with a specific number of students. Required student minimum is subject to change at any time and subject to specific certifications. Contact us for information on bringing NAAC courses to you.

Materials: Receive a custom binder complete with course materials. Final exam administered on the last day of training.



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